



## **CWA / AT&T 2017 “Orange” Contract Bargaining**

### **September 8, 2017 – Bargaining Report #55**

The bargaining committees met this week and discussed monitoring in the Retail stores and Call Centers, and the Company’s unilateral changes to the MI-60 assignment in the Call Centers. We will revisit this next week when bargaining reconvenes.

As we continue to push for job security, AT&T still has not fully provided the information we are entitled to regarding the use of contractors in Network. We let AT&T know that we need a commitment from them with assurances to have our technicians build and maintain the Network. We will continue to press for more details on how much technical contracting is going on.

After reviewing some additional information received from AT&T this week, it appears CWA’s concerns about job loss are based on hard facts as anticipated. Our share of the work is shrinking in Retail, Call Centers and Network; with a 60% saturation in Retail going to authorized retailers, and just a mere 7% of all calls are handled by CWA Union Call Centers in the region covered by this “Orange” Contract which covers 35 states and Washington, D.C., and contractors are running rampant on the Network. The need for strong job security language in this round of bargaining is more important than ever. It is you – the members, AT&T’s employees – who built this company and this contract fight is for your future.

This week, Mobility workers from across the country who are covered by the “Orange” Regional Contract met with members of Congress in Washington, D.C. to tell their representatives how AT&T’s move to 3<sup>rd</sup> party authorized Retailers and off-shore call center contractors threatens our members jobs and harms our communities. Thank you for your continued support.

**When We Fight, We WIN! Stay strong Brothers and Sisters!!**

In Solidarity,

Mike Baxter, Local 1101  
Frank Oliva, Local 1298  
Deb Casey, Local 2204  
Jeff Reamer, Local 13000  
Julie Daloisio, Local 13500  
Holly Sorey, Local 4202  
Tonya Moore, D1

Glen Skeen, Local 4320  
Debbie Goulet, Local 7803  
Hector Capote, Local 7250  
Brandon Beck, Local 9511  
Joe Sison, Local 9412  
Pat Telesco, District 1, Chair